## 2024 26 WTM Call Agenda

| MONTH         | 1st Thursday                                       | 2 <sup>nd</sup> Thursday                      | 3 <sup>rd</sup> Thursday                               | 4 <sup>th</sup> Thursday                            | 5 <sup>th</sup> Thursday                            |
|---------------|--|---|--|---|---|
| December 2023 |  |   |  |   | Week 1:<br>Start Up Your Engines and<br>Foundations |
| January 2024  | Week 2:<br>NP Beginnings<br>and Scripts            | Week 3:<br>NP Day 1-<br>Greeting and Exam     | Week 4:<br>NP Day 1 Exam-<br>Front Desk Exit           | Week 5:  NP Day 2 –  New Patient Report (NPR)       |   |
| February 2024 | Week 6:<br>NP Day 3:<br>The Honeymoon Period       | Week 7: Telephone Excellence                  | Week 8:<br>Zero Balance<br>Financial Procedure         | Week 9: Appointment Book Design Scheduling          | Week 10: Pulse Check on Patients Hearts             |
| March 2024    | Week 11: Re-Exams with & without X-Rays            | Week 12: R-ROF with & without X-Rays or Tests | Week 13: Anniversary Report (AR) Preparation/Countdown | Week 14:<br>Anniversary Reports (AR)                |   |
| April 2024    | Week 15: Principles & Policies – Patients and Team | Week 16: Coming Alongside of Patients         | Week 17:<br>TIC Talk/<br>Reaction Regimen              | Week 18:<br>Spinal Workshops<br>(SWS's)             |   |
| May 2024      | Week 19:<br>Building a Family Practice             | Week 20: Building a Referral Rich Practice    | Week 21: Promotions & Marketing                        | Week 22: Complimentary Patient Care and Services    | Week 23:<br>Objection Management                    |
| June 2024     | Week 24:<br>Capacity & Time Flow                   | Week 25:<br>Extra- Ordinary Care              | Week 26:<br>Uncommon Moments                           | Week 1:<br>Start Up Your Engines<br>and Foundations |   |

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| MONTH          | 1 <sup>st</sup> Thursday                           | 2 <sup>nd</sup> Thursday                      | 3 <sup>rd</sup> Thursday                               | 4 <sup>th</sup> Thursday                            | 5 <sup>th</sup> Thursday                |
|----------------|--|---|--|---|---|
| July 2024      | Week 2: NP Beginnings and Scripting                | Week 3:<br>NP Day 1- Greeting and<br>Exam     | Week 4:<br>NP Day 1 Exam- Front<br>Desk Exit           | Week 5:<br>NP Day 2: New Patient<br>Report (NPR)    |   |
| August 2024    | Week 6:<br>NP Day 3: The<br>Honeymoon Period       | Week 7:<br>Telephone Excellence               | Week 8:<br>Zero Balance Financial<br>Procedure         | Week 9: Appointment Book Design Scheduling          | Week 10: Pulse Check on Patients Hearts |
| September 2023 | Week 11: Re-Exams with & without X-Rays            | Week 12: R-ROF with & without X-Rays or Tests | Week 13: Anniversary Report (AR) Preparation/Countdown | Week 14:<br>Anniversary Reports (AR)-               |   |
| October 2023   | Week 15: Principles & Policies – Patients and Team | Week 16: Coming Alongside of Patients         | Week 17:<br>TIC Talk/<br>Reaction Regimen              | Week 18:<br>Spinal Workshops<br>(SWS's)             | Week 19: Building a Family Practice     |
| November 2023  | Week 20: Building a Referral Rich Practice         | Week 21: Promotions & Marketing               | Week 22: Complimentary Care and Services               | Week 23:<br>Objection Management                    |   |
| December 2023  | Week 24:<br>Capacity & Time Flow                   | Week 25:<br>Extra- Ordinary Care              | Week 26:<br>Uncommon Moments                           | Week 1:<br>Start Up Your Engines<br>and Foundations |   |